

Collecting your goods

It is important to collect items promptly and it is your responsibility to remove goods as soon as possible. When payment has been made you will be given an invoice listing the items purchased which you will need to show to our staff as you collect.

We don't operate a delivery service but we can recommend local businesses to assist and they are often at our sales to quote for delivery.

We are open on Saturday for collections until 5pm and again on Monday & Tuesday between 9am and 5pm (except Bank holidays). Please note that from Monday we start preparing the following week's auction and need the space for goods arriving. Storage charges are therefore made on lots not collected by 5pm on Tuesday.



Our unique café in Bedford Auction Centre, with free wifi and views of the sales rooms, comfortably seats over 100 customers, serving cooked breakfasts, paninis and sandwiches, light lunches and snacks and a range of hot and cold beverages.

We also have conference rooms for hire for groups and businesses.

Open Monday to Thursday from 8.30am to 3.30pm
Extended opening on Friday to 7pm
Saturday 8.30 - 4pm
(Last orders 1 hour before closing)

01234 266 366 peacockscfe.co.uk

How to sell at auction

What, Where & When?

We hold general auctions every week at our three auction centres. Entries for our sales are accepted as follows:

Bedford - Monday - Wednesday 8.30am - 5pm

St Neots - Friday, Monday and Tuesday 9am - 5pm
Saturday 9am - 1pm

Leamington Spa - Friday, Monday and Tuesday 9am - 5pm

Entries for our antiques auctions are accepted up to 14 days prior to the date of sale. We also hold many specialist sales and further details regarding entries are as advertised and as shown on our website.

Registration

A client number is required. See overleaf for details.

Valuations

If you need a valuation or sale advice we hold a number of open days when our specialist valuers are available. If you have larger or numerous items we can arrange a visit or provide advice from photographs. We also provide written valuation reports for auction advice, probate, insurance, business, taxation and other purposes.

Auction Collection Service

We offer a collection service using our own staff and vehicles and can clear everything from a single item of furniture through to the complete house, office or factory clearance.

Charges

On most sales we charge a vendor's (seller's) commission of 15% subject to various minimum charges. For cars and commercials we charge 5% subject to a £50 minimum.

All charges attract VAT.

Full details of our auction commission charges are given on our entry forms.

Common terms used at auctions

Reserve or reserve price - this is the minimum price at which the seller is prepared to sell.

Hammer Price - this is the highest bid when the gavel falls. The price does not include Buyers Premium or VAT.

Commission or Commission bid - this is an instruction from a client for the auctioneer to bid up to a given maximum. Confusingly the word commission also refers to a charge made by the auctioneers to a seller.

F or A.F - this is an abbreviation for Faulty or All Faults used in an auction catalogue to draw attention to a lot which is faulty. This does not however mean that others lots in a sale are in perfect condition.

Lot - this means an item or group of items offered for sale as a single entity.

Option or Option on - this means that where a series of identical or similar lots are being offered for sale the buyer of the first lot is given the opportunity by the auctioneer of taking one or more of the succeeding lots at the same price.

Caveat Emptor - this is Latin for "let the Buyer Beware!"

W&H PEACOCK

AUCTIONEERS & VALUERS

A Guide to Buying & Selling at Auction

An auction is one of the oldest and most traditional ways of buying and selling goods.

Please read this guide carefully to get the most from our auction sales and other services

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How to buy at auction

Where, When & What?

Where are the sales held?

We hold weekly sales at our Auction Centres in Bedford, St Neots and Leamington Spa. We also receive regular instructions to conduct auctions on company premises.

Bedford Auction Centre

In Bedford we hold auctions every Saturday.

Sale Room 2	Electrical goods & small items Starting at 10.30am (Starting with lot 2001)
Sale Room 3	Homewares & Domestic Appliances Starting at 10am (Starting with lot 3001)
Sale Room 4	Cars and Commercial Vehicles, Large Items & Tools, Bicycles, Plants, and Household Stock Starting at 10am (Starting with lot 4001)
Sale Room 5	Furniture (General & Antique) Starting at 10.30am (Starting with lot 5001)

Viewing for these sales is every Friday from 8.30am - 8pm and on the morning of sale from 8.30am.

Specialist auctions are held on the first Friday of every month.

Sale Room 1 **Antiques and Specialist Sales**

Other Specialist sales are held as advertised.

St Neots Auction Centre

Our weekly auctions in St Neots take place every Thursday with viewing on Wednesday from 9am - 8pm and on the morning of sale from 9am.

Horticultural – Starting at 10am

General Furniture and other effects – Starting at 11am

Leamington Spa Auction Centre

At Locke & England our sale takes place every Thursday with viewing on Wednesday from 12noon - 7pm and on the morning of sale from 9am.

General furniture and other effects – Starting at 11am

Bi-monthly selected antiques – Starting at 11am

What is sold?

Details of all our sales are advertised on our websites, in the local press and in specialist publications. The number of items we sell is so large and varied that it is best to attend and view the sale. We sell goods on behalf of a wide range of clients including private individuals, businesses, liquidators, bailiffs, deceased estates, financial institutions and others.

Registration

We register all our buyers and sellers issuing a plastic credit card sized client number for which there is a one off charge of £5. You will need to fill out a simple form and provide proof of your identity and address. The identification required is photographic driver's license or utility bill – dated within last 3 months. (Please note: a passport or credit card are not proof of address).

This client card can be used for buying and selling at all of our sales.

When you register it helps us if you have an email address. This allows us to send your invoice if you have been successful and we can also let you have details of any forthcoming special auctions. All client information is confidential and will not be passed to a third party.

Terms & Conditions

We strongly recommend that you take time to read our auction terms and conditions which are posted in the auction centres, printed in auction catalogues and are available on our websites.

Charges

In common with other auctioneers we charge a Buyers' Premium on top of the bid price on everything we sell:

Our charges are as follows:

Cars and Commercial Vehicles: 8% plus VAT

Other goods: 17.5% plus VAT

Note: Many items are sold for VAT Registered businesses; these attract VAT on the bid price as well (as labelled).

Inspection

One important difference between an auction and a retail shop is that all goods are sold as seen. Lots could have faults or missing parts so it is very important that you carefully inspect items you are interested in buying before the sale takes place. There are no guarantees given when buying at auction.

How much will it cost?

At auction the price a lot makes is determined by the bidder - you and others competing. With an auction there are no fixed prices as in a shop but occasionally a vendor (seller) may request a minimum price (or reserve) be placed on a lot.

For an opinion of the auction value of a lot you can ask the saleroom porter or enquire at the office. However, the decision you have to make is how much you are prepared to bid.

How to bid

The best way to learn how to bid is to attend an auction. The auctioneer will introduce each lot in turn and ask for a price. To make an initial bid, clearly indicate your interest to the auctioneer by holding up your client card. Once you have the auctioneer's attention you only need to nod your head for further bids until the bidding stops.

The sale is confirmed by a tap of the auctioneer's gavel and you will then be asked for your client number.

Once the gavel has fallen the sale is legally binding and the goods are at your risk. We therefore advise buyers to take out insurance on expensive items.

Bidding normally increases in the following increments:

Up to £30	in £2 bids
£30 - £100	in £5 bids
£100 - £300	in £10 bids
£300 - £500	in £20 bids
over £500	in £50 bids

Be aware that the bidding process can be very quick.

Each Auctioneer sells about 120-150 lots per hour.

If you are not able to attend, you can leave a written commission bid. Bid forms are available around the salerooms for you to leave us instructions to bid on your behalf up to a fixed maximum. The Auctioneer will bid as if you were in the room against other bidders until either they stop or your limit is exceeded.

Note: Please complete the forms legibly as unclear bids cannot be taken. Remember it is up to you to contact us to see if you have been successful. If we have your email address we can forward an invoice immediately after the sale.

How to Pay

Once you have been successful in a bid, the information is taken to the office and your invoice will normally be ready within 10 minutes. We are able to accept payment in cash, debit card or bank transfer.

Find us on:

